

# SAFETY AT HOME: TELEPHONE DIALING

## Directory Assistance Exemption

- If you cannot read the telephone book, you can request that the operator obtain a telephone number for you.
- There is no charge for this service if you have filed the correct forms and are certified as "legally blind" by an accepted authority (a medical doctor, eye doctor, or vision rehabilitation professional).
- This service is offered by many, but not all, telephone companies. Check with your service provider for specific information and guidelines.

## Operator Assistance

- The operator will dial a telephone call for you. There is no charge for this service if you have filed the correct forms and are certified as "legally blind" by an accepted authority (a medical doctor, eye doctor, or vision rehabilitation professional).

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## SAFETY AT HOME: TELEPHONE DIALING *(cont.)*

- A separate Operator Assistance permission is required for both local and long distance service.

### Please Note:

- Directory Assistance Exemption is a separate service from Operator Assistance and you must apply separately for each.
- You must also use each service from your home telephone, or you will be charged a fee.

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